

General Features	Essentials	Enterprise
<b>I) User Interface</b>		
Web-based Interface	✓	✓
Multilingual, Arabic, English & French Support	✓	✓
User Customizable Localisation	✓	✓
Basic Dashboards	✓	✓
User-defined Dashboards		✓
<b>II) Functional Features</b>		
Multiple Companies Support		✓
Multiple Branches Support	✓	✓
Multiple Currencies Support		✓
<b>III) Reporting</b>		
Grouping Data	✓	✓
Filtering Data	✓	✓
Pivoting		✓
Data Visualization (User-defined Charts)	✓	✓
Show/Hide Columns	✓	✓
Aggregate Functions	✓	✓
Save Reports Layouts		✓
Report Printing	✓	✓
Export to Excel	✓	✓
Export to CSV	✓	✓
Export to PDF	✓	✓
<b>IV) Notifications</b>		
Email	✓	✓
System News bar	✓	✓
SMS		✓
Mobile Push Notifications		✓
<b>V) Workflow</b>		
Transaction-based Single Level Approval	✓	✓
User-defined Approval Cycle		✓
User-defined Approval Notifications		✓
<b>VI) Administration &amp; User Privileges</b>		
Unlimited User-defined Roles	✓	✓
User-defined Roles-Forms Privileges	✓	✓
User-defined Roles-Reports Privileges	✓	✓
User-defined Roles-Page Controls Privileges	✓	✓
User-defined Roles-Transaction Types Privileges	✓	✓
User-defined Roles-Widgets Privileges	✓	✓
Linking single User to Multiple Roles	✓	✓
<b>VII) Mobile Application</b>		
Android Support		✓
iOS Support		✓
Dashboard		✓
Leads & Activities Recording		✓
Expenses Recording		✓

<b>Financial</b>	<b>Essentials</b>	<b>Enterprise</b>
<b>I) General Ledger</b>		
Multi-Level Chart of Accounts	✓	✓
Multiple Currencies		✓
Periodic or Transaction based Exchange Rate		✓
Different Basic Currency per Company		✓
User-defined Fiscal Years	✓	✓
User-defined Journal Types	✓	✓
Banks & Branches Definition		✓
Multi-Dimensional Cost Centres Definition		✓
Cost Centres Transaction Validation		✓
User-defined Journal Templates		✓
User-defined Recurring Journal Entries		✓
Foreign Currency Revaluation		✓
Fiscal Year Closing	✓	✓
Bank Reconciliation		✓
Multi-Level Chart of Accounts for each Subsidiary		✓
Multi-Level Chart of Accounts for the Holding Company		✓
User Role-Accounts Authorization		✓
Holding Company Consolidation		✓
<b>Reports</b>		
Account Statement	✓	✓
Trial Balance	✓	✓
Monthly Trial Balance		✓
Quarterly Trial Balance		✓
Income Statement (Basic Layout)	✓	✓
Balance Sheet (Basic Layout)	✓	✓
Cashflow Statement		✓
User-defined Financial Statements Layout		✓
Cost Centres Statement		✓
Cost Centres Summary Report		✓
<b>II) Accounts Receivables</b>		
<b>Customers Master Data</b>		
Basic Info	✓	✓
Contact Info	✓	✓
Branches	✓	✓
Credit Limits		✓

<b>Incoming Payments</b>		
Cash	✓	✓
Credit Card	✓	✓
Bank Transfer	✓	✓
Cheque	✓	✓
Payment-Invoice Instalments Allocation		✓
Payment Requests		✓
Automatic Journal Posting	✓	✓
<b>AR Cheque Cycle</b>		
Cheque Portfolio		✓
Payment	✓	✓
Cheque Bank Deposit		✓
Cheque Settlement		✓
Cheque Rejection		✓
<b>Reports</b>		
Customer Account Statement	✓	✓
Customers Trial Balance	✓	✓
Debt Aging		✓
Checks Report		✓
Incoming/Outgoing Payments Report	✓	✓
<b>III) Accounts Payable</b>		
<b>Vendors Master Data</b>		
Basic Info	✓	✓
Contact Info	✓	✓
<b>Outgoing Payments</b>		
Cash	✓	✓
Credit Card	✓	✓
Bank Transfer	✓	✓
Cheque	✓	✓
Payment Requests		✓
Payment-Invoice Installments Allocation		✓
Automatic Journal Posting	✓	✓
<b>AP Cheque Cycle</b>		
Payment	✓	✓
Settlement		✓
Cheque Printing		✓

<b>Reports</b>		
Customer Account Statement	✓	✓
Customers Trial Balance	✓	✓
Incoming/Outgoing Payments Report	✓	✓
Checks Report		✓
<b>IV) Fixed Assets</b>		
Assets Master File		✓
Assets Acquisition		✓
Assets Depreciation		✓
Assets Capitalization		✓
Assets Disposal		✓
Assets Location Tracking		✓
Automatic Journal Posting		✓
<b>Reports</b>		
Assets Transaction Report		✓
Assets Book Value		✓
<b>V) Budgeting</b>		
Receivables		✓
Payables		✓
Forecasted Expenditures		✓
<b>VI) Letters of Credit and Letters of Guarantees</b>		
Supply Chain Integration		✓
Expenses Allocation per Item		✓
Automatic Journal Posting		✓

Supply Chain	Essentials	Enterprise
<b>I) Inventory</b>		
Multiple Warehouses Support	✓	✓
Multiple Locations per Warehouse		✓
User-defined Transaction Types		✓
Multiple Units of Measure Support	✓	✓
Unlimited User-defined Items Attributes		✓
<b>Items Master Data</b>		
SKU, UPC & Barcode	✓	✓
Costing Method (FIFO/Weighted Average/Specific)	✓	✓
Alert Quantity		✓
Reorder Point & Reorder Quantity		✓
Items Attributes		✓
Expiry Items		✓
Serial Items		✓
Manual & Automatic Batch No Creation	✓	✓
Accounting Posting Data	✓	✓
Sales Taxes	✓	✓
Purchase Taxes	✓	✓
Price Lists per Customer Segment		✓
UOM Custom Rules		✓
Seasonal Price Lists		✓
Discount Plans		✓
<b>Inventory Transactions</b>		
Goods Receipt	✓	✓
Landing Expenses		✓
Goods Issue	✓	✓
Importing Receipts from Invoices		✓
Importing Issue Transactions from Invoices		✓
Warehouse Transit-Transfer		✓
Warehouse Direct-Transfer	✓	✓
Issue to Production Order		✓
Receipt from Production Order		✓
Issue to Maintenance Order		✓
Issue to CRM Job Order		✓
Transfer between Locations		✓
Inventory Count Automatic Issue & Receipt Trx Creation		✓
Inventory Count by Importing Excel Sheet		✓
Inventory Count by Importing Text Files		✓
Inventory Count by Items Attributes		✓
Inventory Revaluation		✓
Barcode Printing		✓

Automatic Journal Posting	✓	✓
<b>Reports</b>		
Items Card	✓	✓
Items on Hand	✓	✓
Transactions Statistics		✓
Unreceived Transactions		✓
Alert Quantity Reached For Items		✓
No Of Expired Items		✓
Items About To Expire		✓
Inventory Transactions Reports		✓
Historical Balance		✓
Items on Hand by Attributes		✓
Batches on Hand	✓	✓
Batches on Hand by Attributes		✓
Batches Expiry Date		✓
<b>II) Procurement</b>		
<b>Vendors Master Data</b>		
Basic Info	✓	✓
Contact Info	✓	✓
<b>Procurement Cycle</b>		
Purchase Requisition		✓
Purchase Quotation		✓
Purchase Order		✓
Purchase Invoice	✓	✓
Landing Expenses		✓
Payment Terms	✓	✓
Purchase Return		✓
Automatic PR Creation on Reorder Point		✓
Vendors Mass Discounts		✓
<b>Reports</b>		
Purchase Quotations Comparison		✓
Purchase Requisition		✓
Purchase Order		✓
Purchase Invoices Report	✓	✓
Expenses per Purchase Invoice		✓
<b>III) Sales</b>		
<b>Customers Master Data</b>		
Basic Info	✓	✓
Contact Info	✓	✓

Branches	✓	✓
<b>Sales Cycle</b>		
Sales Quotation		✓
Sales Order		✓
Sales Invoice	✓	✓
Payment Terms	✓	✓
Linking Sales Invoice to Inventory Issue Trx		✓
Sales Returns	✓	✓
Linking Sales Returns to Inventory Receipt Trx		✓
<b>Reports</b>		
Items Sales Transaction List	✓	✓
Sales Summary per Branch	✓	✓
Sales per product	✓	✓
Sales per client	✓	✓
Sales orders		✓
<b>IV) Point of Sale</b>		
Payment through Cash & Credit Cards	✓	✓
Payment on Account	✓	✓
Filter/Search Items by Attributes	✓	✓
Follow up	✓	✓
Sales Return	✓	✓
Cancel Invoice	✓	✓
Order Sources	✓	✓
Automatic Journal Posting	✓	✓
Kitchen Order	✓	✓
Order Assignment to Delivery Employee	✓	✓
Discount Limit per User Role		✓
Discount on Invoice Total	✓	✓
Discount on Invoice Line	✓	✓
Discount by %	✓	✓
Discount by Value	✓	✓
Sell from a different branch		✓
Return from a different branch		✓
Extras per Item	✓	✓
Barcode Support	✓	✓
Copy Order	✓	✓
Delivery Fees By Region/Zone	✓	✓
Selecting Invoice Main Sales Agent	✓	✓
Selecting Invoice Sales Agent per Line	✓	✓
Taxes Calculation	✓	✓
Automatic Calculation of Bank Commissions per Credit Card Type		✓

Automatic Calculation of Franchiser Commissions		✓
<b>Reports</b>		
POS Invoices Summary	✓	✓
POS Sales Summary	✓	✓
Daily Payment Report	✓	✓
Extras Items Sales Statistics	✓	✓
Cash Settlement Validation		✓
Daily Sales Summary Email	✓	✓
Optional Email per Invoice		✓
Sales Agents Commissions		✓



<b>Human Resources</b>	<b>Essentials</b>	<b>Enterprise</b>
<b>I) Organizational Structure &amp; Personnel</b>		
Multi-Level Organization Hierarchy Definition	✓	✓
Unlimited User-defined Org Structure Versions		✓
Pay Grades		✓
Jobs		✓
Positions	✓	✓
<b>Employees Profile</b>		
Basic Info	✓	✓
Contact Info	✓	✓
Relatives Data	✓	✓
Education	✓	✓
Courses	✓	✓
Past Experience	✓	✓
Employment Documents (Mandatory/Optional, Expiry)		✓
Earnings & Deductions Group		✓
Time & Attendance Schedule		✓
Payroll Plan		✓
Past Department Log		✓
Past Positions Log		✓
Past Attendance Schedule Log		✓
Turn Over Analysis		✓
<b>Reports</b>		
Employees Report	✓	✓
Departments Employees Count	✓	✓
Employees Exceeded 10 Years		✓
Positions By Employees	✓	✓
Employees Average years Experience		✓
Employees Age Average	✓	✓
Employees Gender Average	✓	✓
Employees Qualification Average		✓
Social Insurance Report		✓
Top Employees Statistics		✓
Employees Who Passed 70 Days Working		✓
Direct/Indirect Employees report		✓
Department Manpower		✓
Employees Who will Get Retired During This Year		✓
<b>II) Time Attendance</b>		
Compliance with Egyptian Labour Law (2003 + amendments)	✓	✓
Unlimited User-defined Shifts	✓	✓

Unlimited No of User-defined Attendance Schedules	✓	✓
Automatic Creation of Recurring Workdays, Weekends & Holidays		✓
Clone Existing HR Schedule		✓
Shifts Overriding Rules for Exceptional Time Periods (Ramadan)		✓
Attendance Machine Integration (Fingerprint or Card)		✓
Manual Insertion of Time Cards	✓	✓
Bulk Insertion of Time Cards		✓
Recording Permissions Hours	✓	✓
Recording Mission Hours	✓	✓
Flexible Hours Rule		✓
<b>User-defined Leaves Types</b>		
Default No of Days per Leave Type (Limit)	✓	✓
Beginning Leave Balance per Employee per Leave Type	✓	✓
Calculating Remaining Balance Ratio based on Hiring Date		✓
Leave Request Approval Cycle		✓
Posting Annual Leave Balance		✓
10+ Years Insurance Leave Balance Rule		✓
<b>User-defined Overtime Rules</b>		
Minimum Interval to Record Overtime	✓	✓
Defining Slices for Overtime Hourly Rate per Day Type	✓	✓
<b>User-defined Lateness Rules</b>		
Minimum Interval to Record Lateness	✓	✓
Penalties per Lateness Occurrence		✓
Resetting Rule		✓
Early Leave Recording		✓
<b>Reports</b>		
Employees Timesheet	✓	✓
Vacations		✓
Employees Overtime Report	✓	✓
Employees Overtime Summary Report		✓
Department Overtime Summary Report		✓
Leave Balance		✓
Time Card Statistics		✓
Absent Reasons		✓
Departments Vacations	✓	✓
Daily Time Attendance By Department	✓	✓

<b>III) Payroll</b>		
<b>Unlimited User-defined Earnings &amp; Deductions</b>		✓
Fixed Salary		✓
Overtime		✓
Bonus		✓
Allowances		✓
Penalties		✓
Loans		✓
Insurance		✓
Taxes		✓
Unlimited User-defined Earnings & Deductions Groups		✓
<b>Loans</b>		✓
User-defined Loan Limit based on Career Level, Age Group & Hiring Date		✓
Loan Request and Approval Cycle		✓
Multiple User-defined Loans Types		✓
Automatic Loan Instalments Calculation		✓
Loan Postponement Policy		✓
Partial or Full Loan Settlement		✓
<b>Integration with Time &amp; Attendance Module</b>		✓
Automatic Overtime Hours Calculation		✓
Automatic Lateness & Early Leaves Penalties Calculation		✓
Automatic Absence Penalties Calculation		✓
<b>Social Insurance</b>		✓
User-defined Fixed and Variable Insurance Policy Limit, Company and Employee Shares %		✓
Automatic Calculation		✓
<b>Medical Insurance</b>		✓
<b>Taxes</b>		✓
User-defined Taxes Slices/Brackets		✓
Automatic Taxes Calculation		✓
<b>Payroll Run</b>		✓
User-defined Multiple Payroll Periods (Yearly, Quarterly, Monthly, Weekly, Daily)		✓
Pay slip Processing		✓
Payroll Multiple Runs for each group of Earning/Deductions		✓
Payroll Multiple Testing Runs		✓

Extracting Bank CSV file		✓
Automatic Financial posting		✓
<b>Reports</b>		
Departments Total Payroll per Earning and Deduction		✓
Pay slip per Employee		✓
Detailed Payroll Report per Earning and Deductions		✓
<b>IV) Recruitment</b>		
<b>Vacancies Cycle</b>		✓
Vacancy Request by Departments		✓
Vacancy Approval By HR		✓
User-defined Recruitment Process		✓
Profile Matchup		✓
<b>Candidates</b>		✓
Candidates Profile		✓
Candidates Competencies		✓
Candidates Documents Attachments		✓
Candidates Enrolment		✓
<b>Reports</b>		
Vacancies types report		✓
Candidates per position		✓
No of Candidates per Vacancy		✓
Approved Vs Disapproved Vacancies		✓
<b>V) Performance Management</b>		
Define Goals & Objectives Hierarchy		✓
Break down Objectives into Tasks		✓
Departments KPIs		✓
<b>Tasks Management and Tracking</b>		✓
Description		✓
Responsible		✓
Project		✓
Due Date		✓
Checklist		✓
Progress Logging and Monitoring		✓
Time Card Logging		✓
Email Notification		✓
<b>Performance Appraisal</b>		✓
Competencies Appraisal		✓
User-defined Appraisal Template		✓
Linking to Bonuses and Deductions		✓

<b>VI) Training</b>		
Define Training Plan		✓
Define Training Institutions		✓
Employees Competencies		✓
Employees Feedback		✓
<b>VII) Employee Self Services</b>		
Online Portal		✓
Admin Controlled Users Privileges		✓
Leaves Requests		✓
Leave Balance Enquiry		✓
Pay Slip Report		✓
Timesheet Report		✓
User-defined Employees Surveys		✓

<b>Production</b>	<b>Enterprise</b>
<b>I) Material Requirements Planning</b>	✓
Multi-Level Bill of Materials	✓
Multiple BOMs per Assembly/Finished Product	✓
BOM Items Substitutes	✓
Purchase Request Creation	✓
Items On Hand & Inventory Processing	✓
<b>Reports</b>	
Production Orders Report	✓
Resources Yield/Efficiency Report	✓
Bill Of Materials	✓
<b>II) Capacity Planning</b>	
<b>Resources</b>	
Work Centres	✓
Machines	✓
Personnel	✓
Production Operations	✓
Routing	✓
Operations Setup & Run Time in Minutes per BOM	✓
Plan Requirements	✓
Work Orders Generation	✓
<b>Reports</b>	
Production Statistics	✓
Production per Items	✓
Production per Work order	✓
Production Operations	✓
<b>III) Work Orders</b>	
Work Orders Planning, Releasing, Cancelling & Closing	✓
Material Issue	✓
Labour Allocation	✓
Routing Operations	✓
Traceability	✓
Quality Acceptance Sampling	✓
<b>Reports</b>	
Work Orders Summary Report	✓
Work Orders Details Report	✓
Material Cost Per Work Order	✓
Issued Items Per Outsourcing Work Orders	✓

Work Orders Chart	✓
Work Order Calendar	✓
Work Orders Quantities	✓
Work Orders Statistical Report	✓
<b>IV) Maintenance</b>	
Spare Parts Master Data	✓
Maintenance Checklists	✓
Causes, Defects & Remedies	✓
Preventive Maintenance Planning & Scheduling	✓
Maintenance Orders	✓
<b>Reports</b>	
Uptime/Downtime Reports & Statistics	✓

<b>Customer Relationship Management</b>	<b>Essentials</b>	<b>Enterprise</b>
<b>I) Marketing Automation</b>		
Unlimited User-defined Marketing/Advertisement Channels		✓
<b>Campaigns</b>		
Campaigns/Events Budget		✓
Campaign Channels		✓
Sub-Campaigns		✓
Campaigns-Products Linking		✓
Define Campaigns Emails Templates		✓
Send Bulk Email		✓
<b>Reports</b>		✓
Campaigns ROI		✓
Marketing Dashboard		✓
Campaign Attendance (Leads)		✓
Campaign Attendance (Accounts)		✓
<b>II) Sales Force Automation</b>		
Leads Basic Info	✓	✓
Leads Contact Info	✓	✓
Lead Source	✓	✓
Campaign Linking		✓
Lead Ranking/Status	✓	✓
Lead Ownership and Privileges		✓
Converting Qualified Leads into Customers	✓	✓
Individuals & Business Accounts	✓	✓
Business Accounts Contacts Info	✓	✓
Opportunities, Size & Probability	✓	✓
Opportunities-Targets Linking		✓
Products Advanced Search using Attributes		✓
Tracking through Sales Stages	✓	✓
Sales Funnelling		✓
Activities Recording	✓	✓
Follow-up Actions	✓	✓
Follow-up History	✓	✓
User-defined Sales Stages		✓
<b>Reports</b>		
Sales Analytics using reports, statistics and charts		✓
Sales Dashboard		✓
Leads Report		✓
Leads to Follow-up		✓
Opportunities Report		✓



Follow-up History		✓
Lost Sales Report (Salesmen)		✓
Customers Report		✓
Customer History Retrieval		✓
Customers to Leads Conversion		✓
		✓
<b>Case Management</b>		✓
Complaints	✓	✓
Inquires	✓	✓
Cases Types		✓
Cases Channels		✓
Support Workflow & Escalation Procedures		✓
Case Time Management		✓
Leads Complaints		✓
Define Escalation plan per channel		✓
Define Compensation types		✓
<b>Surveys</b>		
Define Questions and Answers Templates		✓
Visualized Survey analysis		✓
User-defined Survey Templates		✓
<b>Reports</b>		
Customer Care Dashboard		✓
Cases Report		✓
Complaints Statistics		✓
Cases Follow-up Report		✓
Surveys Reports		✓
Customers Surveys Analysis		✓